

## **Compliance action taken for childcare provision**

Ref: 113417/4151494

Date: 25 February 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 22 January 2019, the provider made a notification to Ofsted relating to a safeguarding issue. This means they met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event. On 26 January and 6 February 2019, we also received concerns that this provider was not meeting some of the above requirements. We visited the provider and have issued them with a Notice to Improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

ensure that robust arrangements are in place to inform parents and/or carers of any incident or occasion where physical intervention is used to manage a child's behaviour on the same day or as soon as reasonably practical afterwards, by 5 March 2019

make sure that all staff understand how to identify signs of possible abuse or neglect including inappropriate behaviour displayed by other members of staff and consistently respond to concerns in a timely and appropriate way, by 5 March 2019

ensure that records of any complaints and their outcome are sufficiently detailed and include all relevant information, and that complainants are notified of the outcome within 28 days, by 5 March 2019

The provider wrote to us within the timescale set to tell us how they have addressed all the above actions, including updating their procedures and arranging staff training. We are satisfied with the action taken. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years

commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).