

# 1258134

Registered provider: Homes 2 Inspire Limited

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

This children's home is privately owned. It is registered to care for up to five young people who may have emotional and/or behavioural difficulties.

**Inspection date:** 23 January 2019

**Judgement at last inspection:** good

**Date of last inspection:** 25 June 2018

**Enforcement action since last inspection:** none

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged good at the last full inspection.  
At the interim inspection, Ofsted judges that it has improved effectiveness.

The home provides a supportive and nurturing environment in which young people make progress. Improved staff retention means that young people are cared for by staff who provide stability and consistency. A strength of this home is the positive relationships formed between staff and young people. Staff understand young people's needs and their vulnerabilities. Staff set and maintain appropriate expectations and boundaries.

Staff understand the importance of family relationships and peer friendships. Where appropriate, staff support young people to rebuild and maintain these relationships. Staff promote age-appropriate friendships and social activities.

A notable achievement is the reduction in incidents at the home. Social workers confirmed that young people's risks had reduced. Examples of this include a reduction in

young people going missing from the home and a reduction in challenging behaviour requiring staff to physically intervene. Staff ensure that young people are provided with professional support to address substance misuse.

Managers and staff work effectively with stakeholders to promote good outcomes for young people. Social workers described staff and managers as being supportive. They said that staff fully contribute to young people's plans.

The home benefits from having an education coordinator. This provides a greater emphasis on ensuring that plans for education are in place at an early stage. There is also tailored support to get young people back into education when things go wrong. Progress in education for all the young people stalled in the weeks before Christmas. However, timely work with stakeholders has ensured that each young person has an appropriate plan to progress their education this term.

The requirements and recommendation made at the full inspection in June 2018 have been met. Matching and admission processes have improved. Risk assessments are more comprehensive. There is evidence of a restorative approach being used by staff. The manager has better oversight of how staff manage behaviour. Work to improve consistency and to reflect on the effectiveness of sanctions continues. The staff team is now stable, which means that progress can be made towards staff managing young people's behaviour more consistently.

The registered manager is a good advocate for the young people. He is aware of the home's strengths and weaknesses. Managers are in the process of updating and improving recording systems, including sanctions records. However, improvements are needed to ensure that records are completed fully and in a timely way. Staff also need to improve the way that they capture young people's progress and make sure that young people participate more in their own care planning. Staff need to demonstrate that the views of young people are heard and acted on. A recommendation has been made to reflect this.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/06/2018	Full	Good
09/01/2018	Full	Requires improvement to be good

## What does the children's home need to do to improve?

### Recommendations

- Children should be encouraged by staff to see the home's records as 'living documents' supporting them to view and contribute to the record in a way that reflects their voice on a regular basis ('Guide to the children's homes regulations including the quality standards', page 58, paragraph 11.9). This specifically relates to providing young people with opportunities to contribute to their care plans and to the plans for the home. This will help young people to recognise that they have a voice in the home.

### Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

### Children's home details

**Unique reference number:** 1258134

**Provision sub-type:** Children's home

**Registered provider:** Homes 2 Inspire Limited

**Registered provider address:** Homes 2 Inspire Limited, 19 Elmfield Road, Bromley, Kent BR1 1LT

**Responsible individual:** Mark Trinder

**Registered manager:** Craig Whitchurch

**Inspector:**

Corrinne Barker, social care inspector

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