

1278708

Registered provider: Homes 2 Inspire Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. The service provides care for one child, who has complex needs, which may include challenging behaviours and emotional needs. The manager was registered in July 2018 when the home first opened.

Inspection dates: 29 to 30 January 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected good

The effectiveness of leaders and managers good

The children's home provides effective services that meet the requirements for good.

Date of last inspection: this is the first inspection of the home.

Overall judgement at last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

Young people benefit from living in a well-maintained house with ample accommodation. Modern furnishings and decor provide young people with a comfortable and homely atmosphere.

The targeted care of a solo placement means that the young person living at the home gains from very focused attention and dedicated support. While not all young people will always take up the full range of support offered, staff do not give up easily. They work creatively to look for new ways to engage with young people. A professional said about the current young person, 'While it is disappointing that he is not fully engaging, and is refusing education, I am confident [staff] have done everything they can.' Another professional said that they were really pleased with how staff had worked with the young person.

Activities and planned holiday breaks provide young people with new experiences and stimulating opportunities. As a result, young people become more socially aware and they learn new skills.

Young people build positive, trusting relationships with staff. They benefit from the time spent with them talking about personal issues. Staff offer broad ranging guidance and social education. The young person currently at the home said that he feels that the staff care about him and he would speak to them if he was upset or worried about something.

Every opportunity is taken to involve the young person in care planning and decision-making. Staff also spend time explaining the necessity behind decisions that a young person might see as unreasonable. This shows that young people's wishes and feelings are considered.

How well children and young people are helped and protected: good

Staff help young people to understand risk and how to stay safe. Detailed risk-management strategies support young people's protection. These strategies are understood by staff and implemented effectively. Staff are mindful of the need for young people to become independent and know that this comes with allowing them to take appropriate risks. This is balanced with close oversight of young people's welfare when they are away from the home.

Young people have become safer after moving to this home. Involved professionals said about one young person, 'We initially had very high-level concerns about him returning to previous offending patterns, but this has not happened.' In relation to the management of a serious incident, a professional said, 'I can't fault the way they responded.'

Within this new service, the team has recognised areas of learning through well-managed reflection. Practice has been strengthened where necessary. The team is committed to keeping young people safe and setting clear boundaries.

The effectiveness of leaders and managers: good

The experienced registered manager sets extremely high standards and is constantly looking for new ways to improve care arrangements. Comments from staff include, 'The manager is always thinking "outside the box". This helps the team to think like that too.'

The manager is committed to promoting positive outcomes for young people and advocates on their behalf at every opportunity. Involved professionals speak highly of the team's contribution to assessments of individual needs. Comments from professionals note that staff speak confidently about young people's needs and wishes within multi-agency meetings.

The manager is committed to individual and team development. A learning culture is promoted. For example, he expects staff to develop their knowledge and awareness of current themes within residential childcare. Reflective practice is used to identify learning points. A broad induction training programme for staff is followed by additional areas of training, arranged to meet identified needs. As a result, staff have a clear understanding of their roles and responsibilities.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1278708

Provision sub-type: children's home

Registered provider: Homes 2 Inspire Limited

Registered provider address: 19 Elmfield Road, Bromley, Kent BR1 1LT

Responsible individual: Angela Muchatuta

Registered manager: David Bartlett

Inspector:

Mary Timms, social care regulatory inspector

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