

Complaint about childcare provision

Ref: EY286937/4075892

Date: 8 February 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 October 2018, we received concerns that this provider was not meeting some of these requirements, particularly in relation to 'premises'. We asked the provider to investigate the concerns and take any action to ensure they are meeting the requirements. The provider informed us they have ceased all activity at the premises, reviewed the risk assessment and taken action to reduce or remove the risk of harm to children. We are satisfied with the action the provider has taken. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).