

# SC431807

Registered provider: SWAAY Child and Adolescent Services Limited

Interim inspection

Inspected under the social care common inspection framework

## Information about this children's home

The home provides care and accommodation for adolescent males with histories of trauma and disrupted attachments and of harmful sexual behaviour. It is registered to provide care and accommodation for up to four children.

The manager has been registered with Ofsted since July 2018.

**Inspection date:** 19 December 2018

**Judgement at last inspection:** Requires improvement to be good

**Date of last inspection:** 6 June 2018

**Enforcement action since last inspection:** None

## This inspection

### The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged to require improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

The home now has a permanent, registered manager, the absence of which was the reason for the requires improvement to be good judgement at the full inspection. She is knowledgeable about the children and their needs and is keen to continually improve the quality of care provided to them. She acknowledges that the physical environment, although improved, requires further redecoration and refurbishment. Therefore, this recommendation remains.

Since the last inspection, two children have moved into the home in a meticulously planned manner. One child has moved on to supported living. Although this was recognised as a rushed move, it was due to the need for him to be in his new home area

to start college and was a positive move for him.

Children make steady progress living in the home. They learn how to manage social situations and how to be independent, through a staged programme of therapeutic interventions. The children can all reflect on the progress they have made. A social worker was particularly positive regarding the progress made by the child he has placed, and said, 'He is in the right home, which is a relaxed environment', and that he is now attending school 100% after not attending for an extended period. Children commented positively on the home and staff, while busily getting ready for a Christmas party that evening. Memory books and 'positive' books are well thought through and allow children to reflect on fun days out and for staff to comment on something funny or when the children have been helpful around the house.

Children are effectively safeguarded in the home. Staff are aware of processes to follow should they be worried about a child's safety or welfare. Joint working with the organisation's therapy team means that children are supported when they are struggling emotionally, including after recent incidents of self-injurious behaviour for some. Children have not been missing since the last inspection, although all have clear plans to follow should they be. The local police have good links with the home, supporting children to have a positive relationship with them, despite the children's previous experiences of offending.

Since the last inspection, the registered manager has worked to ensure that all requirements and recommendations set at the last inspection have been met. However, more work is needed to refurbish the home. The home's risk assessment has been updated to reflect staffing numbers required to support those currently living in the home with their individually assessed needs. Staff have had training in the organisation's core values and approach to care in addition to mandatory training. Medication arrangements are now more robust and include a prompt on who requires medication at which time. The registered manager now has regular supervisions with her line manager and with the organisation's therapy team. Children's key-work sessions have significantly improved and include a review of topics covered and how to make them a more engaging experience for children. The manager is continuing to develop this area.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/06/2018	Full	Requires improvement to be good
26/03/2018	Interim	Declined in effectiveness
01/11/2017	Full	Requires improvement to be good
19/10/2016	Interim	Improved effectiveness

## What does the children's home need to do to improve?

### Recommendations

- For children's homes to be nurturing and supportive environments that meet the needs of their children, they will, in most cases, be homely, domestic environments. Children's homes must comply with relevant health and safety legislations (alarms, food, hygiene etc). ('Guide to the children's homes regulations, including the quality standards', page 15, paragraph 3.9)

Specifically, ensure that the home is well decorated and maintained.

## Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** SC431807

**Provision sub-type:** Children's home

**Registered provider:** SWAAY Child and Adolescent Services Limited

**Registered provider address:** 591 London Road, Sutton, Surrey SM3 9AG

**Responsible individual:** Gerard Berry

**Registered manager:** Stefanie Lambertz

## Inspector

Jennie Christopher, social care inspector

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