

# 1234163

Registered provider: Jamores Limited

Interim inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is owned and run by a private organisation. It is registered to provide care and accommodation for up to four children.

The home has been without a registered manager since May 2017.

**Inspection date:** 18 December 2018

**Judgement at last inspection:** requires improvement to be good

**Date of last inspection:** 27 June 2018

**Enforcement action since last inspection:** none

## This inspection

### The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has declined in effectiveness.

The home has been without a registered manager since May 2017. The home's current manager applied to be registered with Ofsted in September 2018. There have been delays in providing Ofsted with all the information necessary, and as a result the application is not yet complete. Ofsted has not been sent a copy of the most recent statement of purpose detailing the current management arrangements in the home.

Three children have been placed since the last inspection. Two of the three children's placements were unsuccessful. This was as the result of the manager, and the responsible individual, having an insufficient understanding of the children's needs and an unrealistic perception of the staff team's ability and skills to meet them.

The two children currently living in the home are making sound progress. One child has significantly reduced the number of times they have been missing in recent months, and another has not gone missing since moving to the home. Both children are forming more positive relationships with their family, with one now having overnight stays at home, which previously has not been possible. One child has been living in the home for over ten months without having an educational placement, and is still being home tutored. The home's manager has been actively challenging the placing authority while her key worker has been contacting local schools to identify which would be most suitable to meet the child's needs.

Staff feel that the children's confidence is growing through accessing activities such as horse riding and swimming. In the home, children are learning to cook their own meals and were making scrambled eggs during the inspection. Both commented positively about the home and staff.

The children living in the home are safeguarded effectively. There has been a swift response to any concerns or allegations raised by children. A recent concern about an agency member of staff was reported to all relevant partner agencies, including the employment agency. The manager has links with the local police, who have supported the home's understanding of local issues which may affect vulnerable children, such as sexual and criminal exploitation.

Since the last inspection, the home's manager has made improvements to the home and to the quality of care provided, in line with requirements and recommendations made. Additionally, he has improved some records and monitoring. These improvements include a monthly commentary on the children's progress to accompany data and effective utilisation of the feedback from reports in line with regulation 44. The manager's six-monthly evaluation of the service has also helped to inform the development plan.

Children are now allowed more freedom in the home and do not constantly have staff following them. However, the downstairs toilet remains locked and for staff use only. This is institutional practice. The home is more welcoming and domestic in its appearance. It is currently being redecorated, although graffiti from a child who moved out two months ago is still evident in communal areas. One child has redesigned the garden and has started to landscape it with help from staff.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/06/2018	Full	Requires improvement to be good
22/09/2017	Interim	Not judged
09/06/2017	Full	Inadequate
06/03/2017	Full	Inadequate

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b)(2)(c))</p>	15/02/2019
<p>The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose;  that arrangements are in place to— ensure the effective induction of each child into the home;</p>	15/02/2019

manage and review the placement of each child in the home. (Regulation 14(1)(a)(b)(2)(a)(b)(i)(ii))	
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16(3)(b))	15/02/2019
Any person who carries on or manages an establishment or agency of any description without being registered under this Part in respect of it (as an establishment or, as the case may be, agency of that description) shall be guilty of an offence. (Regulation 11(1) Care Standards Act 2000)	28/02/2019

## Recommendations

- For children's homes to be nurturing and supportive environments that meet the needs of their children, they will, in most cases, be homely, domestic environments. Children's homes must comply with relevant health and safety legislations (alarms, food hygiene etc.); however, in doing so, homes should seek as far as possible to maintain a domestic rather than 'institutional' impression. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.9)

## Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 1234163

**Provision sub-type:** Children's home

**Registered provider:** Jamores Limited

**Registered provider address:** 2 Thames Innovation Centre, Studio 52, Veridion Way, Erith DA18 4AL

**Responsible individual:** James Adebayo

**Registered manager:** Post vacant

## Inspector

Jennie Christopher, social care inspector

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