

1241407

Registered provider: Evergreen Children's Home Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care and accommodation for up to three young people who have social and/or emotional difficulties. The home is owned and operated by a private provider.

Inspection date: 30 November 2018

Judgement at last inspection: good

Date of last inspection: 26 June 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has declined in effectiveness.

The home does not currently have a registered manager. There is an interim manager in place who has applied to Ofsted to become the home's next registered manager.

Since the last inspection, three young people have been admitted and two young people have moved out. The two young people who have moved out have made a successful transition into longer-term homes.

Staff are attentive and caring and aim to offer young people a nurturing environment. However, despite staff recording for four consecutive days that the fire alarm panel had been damaged, no prompt action had been taken to ensure that the fire alarm system

was in full working order. The damaged panel was only addressed when the inspector brought the matter to the attention of the manager during the inspection. The absence of managerial oversight to health and safety has placed young people and staff at risk.

When young people go missing from the home, the staff respond well by working closely with other agencies. This prompt action helps to protect the young people from harm.

Staff continue to place a high value on young people's education, and work closely with young people's schools to try to overcome barriers that affect young people's learning. However, despite this help, some young people continue to struggle to engage with education.

Young people's health needs are promoted. For example, staff ensure that young people have access to child and adolescent mental health services.

Staff ensure that young people are treated fairly and in an inclusive manner by holding regular young people's meetings and by having an effective complaints process. Consequently, young people understand how decisions are made and the degree to which they can influence them.

Young people who require advocacy now have access to this support.

Young people's files now hold all the required information, including the local authority care plan.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/06/2018	Full	Good
16/03/2018	Interim	Declined in effectiveness
25/04/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(2)(h))</p>	04/01/2019
<p>After consultation with the fire and rescue authority, the registered person must—</p> <p>take adequate precautions against the risk of fire, including the provision of suitable fire equipment in the children's home;</p> <p>make arrangements for persons working at the home to receive suitable training in fire prevention. (Regulation 25 (1)(a)(c))</p>	04/01/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home

knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1241407

Provision sub-type: Children's home

Registered provider: Evergreen Children's Home Limited

Registered provider address: Fairgate House, 205 Kings Road, Tyseley, Birmingham B11 2AA

Responsible individual: Tanya Humphries

Registered manager: post vacant

Inspector

Lisa Walsh, social care inspector

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