

Complaint about childcare provision

Ref: EY456083/4075777

Date: 21 December 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. Between 6 November and 19 December 2018, we received information that raised concerns about security of the premises, ratios, medications and risk assessments. We carried out an unannounced visit on 19 December 2018. We found the provider is meeting requirements. The next step will be a full inspection. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).