

Complaint about childcare provision

Ref: EY472757/4083911

Date: 17 December 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 21 November 2018, we received concerns that the provider was not meeting some of these requirements. On 22 November 2018, we visited the nursery and found that the provider was not meeting one of the requirements. We imposed action that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Action needed:

ensure that recruitment and vetting processes are robust by 20 December 2018.

We are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).