

Complaint about childcare provision

Ref: EY406059/4046644

Date: 13 November 2018

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 9 October 2018 we received concerns that this provider was not meeting some of these requirements. We carried out an unannounced visit on 31 October 2018. We found that appropriate action has been taken to amend the risk assessment to improve safety in the garden area. Appropriate action had also been taken to improve the deployment, induction and training of staff to ensure the safety and well-being of children.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).