

1247764

Registered provider: Compass Children's Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This service is a privately owned children's home registered to provide care and accommodation for three young people who have complex emotional and behavioural needs. The manager was registered with Ofsted in July 2018, and is in the process of undertaking her level 5 qualification.

Inspection dates: 15 to 16 October 2018

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 26 February 2018

Overall judgement at last inspection: sustained effectiveness

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/02/2018	Interim	Sustained effectiveness
13/09/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person ensures that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13(2)(c))	30/11/2018

Inspection judgements

Overall experiences and progress of children and young people: good

Children receive good-quality care from staff who have a clear understanding of their individual needs. Staff support children well, and work closely with parents, social workers and health professionals to obtain the best possible care for children. As a result, children are making good progress in many areas of their development.

One child has made excellent progress during his time at the home, culminating in a successful move into a new placement. Staff worked well with social workers and foster parents to support him in his move to his new home.

Children are engaging in education. Where children are not in school, the manager and staff are active in ensuring that they have access to alternative educational provisions.

Children enjoy a range of activities outside of the home. Both children currently living in the home have an interest in horse riding. They regularly enjoy riding at the local stables. This has helped them to increase their self-confidence and self-esteem.

Children are encouraged to lead healthy lifestyles. One child has significantly reduced the number of cigarettes they smoke, while another child has stopped altogether since living in the home. This is excellent progress.

Staff support children to have regular contact with their family and friends. Staff work closely with parents and others to enable children to maintain those relationships that are important to them.

The home is comfortable, clean and child friendly. It is currently undergoing a refurbishment. Children have been actively involved in choosing the wallpaper and colour schemes for the home.

How well children and young people are helped and protected: good

Staff understand children's behaviour and the risks that they may encounter. This is because risk assessments are clear and reflect children's current risks.

The risks of child exploitation and of children going missing from the home have continued to reduce. When children do go missing, staff respond appropriately and swiftly to ensure their safe return. Staff receive training in a variety of safeguarding matters, and are clear about the measures they need to take to safeguard children.

Children feel safe and secure in the home. This is because staff are consistent in setting boundaries for children. Behaviour management plans are clear and individual to each child. As a result, physical interventions are minimal.

Safe recruitment practice ensures that everyone employed in the home is safe to work with children.

The effectiveness of leaders and managers: good

Effective monitoring and quality assurance systems ensure that managers have a good understanding of the running of the home. Consequently, they have a clear understanding of the home's strengths and weaknesses, and of the progress children are making.

There are adequate staff to safely provide care for the existing numbers of children in the home. Staff are motivated and feel well supported by the new manager. One member of staff commented, 'The manager is brilliant, you can go to her if you need anything.'

Staff receive good training opportunities. Managers supplement this training with workshops and team discussions. These develop the staff's knowledge of the issues that affect the children who they care for.

However, there is a shortfall in staff training. This relates to the company's physical intervention techniques. New staff working in the home are yet to receive this training. This has the potential for staff to hold children incorrectly and inadvertently cause injury.

The manager and staff work well with parents and other professionals to help ensure the best possible all-round support for the children in their care. They advocate well on behalf of children and actively challenge when the responses from other services are not effective.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1247764

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Mountfields House, Epinal Way, Loughborough,
Leicestershire LE11 3GE

Responsible individual: Benjamin Jordan

Registered manager: Margaret Jameson

Inspector

Sue Young: social care inspector

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