

SC486879

PJL Healthcare Limited

Monitoring visit
Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home is registered to provide care and accommodation for up to five children. The statement of purpose states that the home accommodates children and young people 'with mild to moderate learning disabilities, autistic spectrum disorder, ADHD, social/emotional difficulties and associated challenging behaviours, to include attachment disorders, post-traumatic stress disorders and mental health problems'.

The registered manager is on maternity leave.

Inspection date: 10 July 2018

This monitoring visit

This monitoring visit was conducted following Ofsted's receipt of a safeguarding notification that raised serious concerns about the safety and welfare of two young people. A series of serious incidents had occurred in the home. These were not known by staff until one young person made a disclosure. The findings of this visit question the matching of the placement for one young person and the leaders' and managers' actions to ensure a suitable plan of care.

At this visit, the inspector examined relevant records, including those of the actions taken, and spoke with staff, leaders and managers, as well as placing social workers

The inspector identified the following shortfalls:

- The initial referral information for one young person was not explored with sufficient rigour when there were grounds for doing so.
- Safeguarding mechanisms were ineffective and not reviewed, despite additional information being received by leaders and managers during the full

1



- inspection in May 2018. This was a significant missed opportunity.
- Leaders and managers delayed acting on their decision to end one young person's placement. Consequently, young people with incompatible needs have continued to live together.
- Following the disclosures, some work was completed to update risk assessments for the young people. This process is weak and has been completed in isolation; risk assessments are not linked to individual care plans nor to the home's locality risk assessment.

Gaps and omissions with regards to admissions' practice, risk management and the delay in taking sufficient action to promote young people's safety and well-being have resulted in a requirement being made under regulation 12.'

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/05/2018	Full	Good
16/05/2017	Full	Good
05/10/2016	Full	Good
04/05/2016	Interim	Improved effectiveness



What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are	24/08/2018
protected from harm and enabled to keep themselves safe.	
In particular, the standard in paragraph (1) requires the	
registered person to ensure—	
that staff—	
help each child to understand how to keep safe;	
manage relationships between children to prevent them from	
harming each other;	
take effective action whenever there is a serious concern	
about a child's welfare. (Regulation 12 (2)(ii)(iv)(vi))	

Information about this inspection

The purpose of this visit was for Ofsted to examine the safeguarding practices of the staff, following a series of serious incidents that occurred at the home.

This inspection was carried out under the Care Standards Act 2000.



Children's home details

Unique reference number: SC486879

Provision sub-type: Children's home

Registered provider: PJL Healthcare Limited

Registered provider address: Mayfield House, East Street, Mayfield, East Sussex

TN20 6TZ

Responsible individual: Paul Sellars

Registered manager: Amy Robinson

Inspector:

Sarah Olliver, social care inspector



The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit http://www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at http://www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: http://eepurl.com/iTrDn.

Piccadilly Gate Store Street Manchester M1 2WD

T: 0300 123 1231

Textphone: 0161 618 8524 E: enquiries@ofsted.gov.uk W: http://www.gov.uk/ofsted

© Crown copyright 2018