

SC403789

Cove Care Residential Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home offers care for up to four young people who may have a combination of mental health, psychological, emotional or complex care needs.

The registered manager started working for the company in May 2016. She is currently undertaking her Level 5 qualification in leadership and management and has 17 years' residential experience.

Inspection date: 19 September 2018

This monitoring visit

This children's home was judged requires improvement at the full inspection on 29 August 2018. On 5 September 2018, Ofsted served a compliance notice. This was in respect of shortfalls in meeting the quality standards relating to the use of the monitoring and surveillance equipment in the home.

To assess the progress being made by the organisation, a monitoring visit was conducted on 19 September 2018.

During the monitoring visit, it was confirmed by the responsible individual that the use of recording equipment in the home is no longer taking place. The inspector noted that recording equipment has now been removed. The home uses other types of monitoring and surveillance, for example door sensor alarms. Written consent has been obtained from the placing authorities in respect of their use. The organisation has also ensured that the use of monitoring and surveillance in the home takes into consideration young people's need for privacy.

The responsible individual has confirmed that all relevant placing authorities have been made aware of all types of monitoring and surveillance used in the home. For example, placing authorities are now aware that a compliance notice has been issued to the organisation and are aware of the actions the provider is taking to rectify the shortfalls.

There is clear policy and procedure in place, setting out the rationale for the use of

monitoring and surveillance within the home. Since the full inspection, discussions have taken place with young people in respect of the types of monitoring and surveillance used within the home.

The home's statement of purpose has been updated to reflect the organisation's current use of monitoring and surveillance.

As a result of this monitoring visit, the compliance notice has been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/08/2018	Full	Requires improvement to be good
24/01/2018	Interim	Improved effectiveness
08/08/2017	Full	Requires improvement to be good
12/10/2016	Interim	Declined in effectiveness

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC403789

Provision sub-type: Children's home

Registered provider: Cove Care Residential Limited

Registered provider address: 16 Waterloo Road, Wolverhampton, West Midlands
WV1 4BL

Responsible individual: Lee Smith

Registered manager: Heidi Pierce

Inspector

Sarah Junor-Fitzpatrick, social care inspector

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