

# 1229534

**Halliwell Homes Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This is a private children's home registered for up to seven children who may have emotional and/or behavioural difficulties.

The home offers education on-site at a registered school.

The home has been without a registered manager since 31 January 2018.

**Inspection date:** 24 September 2018

## **This monitoring visit**

On 3 July 2018, Ofsted completed a full inspection that judged the home inadequate. Ofsted issued a restriction of accommodation notice and two compliance notices under Regulation 12 and Regulation 13.

A monitoring visit undertaken on 13 August 2018 found that managers had taken appropriate action to address the shortfalls outlined in the compliance notice under Regulation 13. However, managers had not taken sufficient action to ensure that all the shortfalls outlined in the compliance notice under Regulation 12 had been met. A second compliance notice relating to Regulation 12 was issued.

The registered provider has fully complied with the restriction of accommodation notice. No young people have been admitted to the home.

The home has been without a registered manager since 31 January 2018. An experienced manager was appointed in July 2018 and is in the process of applying to Ofsted to be the registered manager.

This visit found that steps have been taken to promote the welfare and safety of young people. Young people's risk assessments have improved; they have been reviewed and fully updated. This means that risks are clearly identified, with strategies in place to manage and minimise incidents.

Managers are using individual supervision and team meetings to improve staff knowledge and understanding of effective risk management. Young people are responding well to clearer and consistent boundaries.

The other requirements made at the last inspection will be monitored during the next full inspection.

## **Recent inspection history**

<b>Inspection date</b>	<b>Inspection type</b>	<b>Inspection judgement</b>
03/07/2018	Full	Inadequate
25/10/2017	Full	Requires improvement to be good
09/11/2016	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans; and if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (a)(c))	31/08/2018
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b)(2)(c)(i)(ii))	31/08/2018
The children's views, wishes and feelings standard  Ascertain and consider each child's views, wishes and feelings, and balance these against what they judge to be in the child's best interests when making decisions about the child's care and welfare. (Regulation 7 (2)(a)(i))  In particular, with regards to internet use, mobile phones, parties in the house, holidays and playing in each other's bedrooms.	31/08/2018
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults.	31/08/2018

<p>In particular, this standard requires the registered person to ensure that staff—  meet each child’s behavioural and emotional needs, as set out in the child’s relevant plans;  help each child to develop and practise skills to resolve conflicts positively and without harm to anyone; and  understand how children’s previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children. (Regulation 11 (1)(a)(b)(c)(2)(a)(i)(iv)(ix))</p>	
<p>The care planning standard is that children—  receive effectively planned care in or through the children’s home.  In particular, the standard in paragraph (1) requires the registered person to ensure—  that each child’s relevant plans are followed. (Regulation 14 (1)(a)(b)(2)(c))</p>	31/08/2018
<p>The registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. (Regulation 16 (5))</p>	31/08/2018
<p>The registered person must ensure that—  the privacy of children is appropriately protected;  children can access all appropriate areas of the children’s home’s premises; and  any limitation placed on a child’s privacy or access to any area of the home’s premises—  is intended to safeguard each child accommodated in the home;  is necessary and proportionate;  is kept under review and, if necessary, revised; and  allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iv))  In particular, that the use of alarms on bedroom doors is kept under review.</p>	31/08/2018
<p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children’s home. (Regulation 23 (1))</p>	31/08/2018
<p>The Regulatory Reform (Fire Safety) Order 2005(a) applies to the home and the registered person must ensure that the requirements of that Order and any regulations made under it, except for article 23 (duties of employees), are complied with in respect of the home. (Regulation 25 (2)(b))</p>	31/08/2018
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children’s safety. The</p>	31/08/2018

registered person may only employ an individual to work at the children's home if the individual satisfies the requirements in paragraph (3). The requirements are that full and satisfactory information is available in relation to the individual in respect of each matter in schedule 2. (Regulation 32 (1)(2)(a)(3)(d))	
The registered person must ensure that all employees receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	31/08/2018
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35 (1)(a)(b)(2))	31/08/2018
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must— maintain in the home the records in Schedule 4; and ensure that the records are kept up to date. (Regulation 37 (1)(2)(a)(b)) In particular, that a copy is kept of the staff duty roster of persons working at the home, and a record of the actual rotas worked, and a record of any persons who work at any time at the home.	31/08/2018
The registered person must notify HMCI and each other relevant person without delay of a significant event in the home. (Regulation 40 (4)(e))	31/08/2018
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the	31/08/2018

quality of care review report"). The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. (Regulation 45 (1)(2)(a)(b)(c)(3)(4)(a)(b))	
The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard). When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (1)(2))	31/08/2018

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1229534

**Provision sub-type:** Children's home

**Registered provider:** Halliwell Homes Limited

**Registered provider address:** 1 Tape Street, Stoke-on-Trent ST10 1BB

**Responsible individual:** Karen Mitchell-Mellor

**Registered manager:** post vacant

## Inspectors

Michelle Bacon, social care inspector  
Paul Robinson, social care inspector

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Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

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Textphone: 0161 618 8524  
E: [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)  
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