

## **Compliance action taken for childcare provision**

Ref: EY501395/C350745

Date: 2 July 2018

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework-2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework-2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 June 2018, we received concerns that this provider was not meeting some of these requirements. We conducted an unannounced visit. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within in the timescales set out. We have also issued a notice to improve. The provider will be able to give parents further information about this.

#### **Actions needed**

improve staff knowledge and understanding of how to manage children's behaviour in an appropriate way, that is specific to children's individual needs, by 27 July 2018

take action to ensure all staff understand the settings safeguarding policy and procedures, and have up-to date knowledge of safeguarding issues, including how to identify and respond to possible signs of abuse and neglect, by 27 July 2018

obtain accurate and up to date information about children's special dietary requirements, preferences, food allergies or any special health requirements, by 27 July 2018

make sure all staff have an effective induction to help them have a clear understanding of their roles and responsibilities, by 27 July 2018

ensure that there is a named deputy appointed who is capable and qualified to take charge in the managers absence, by 27 July 2018

ensure that each child is assigned a key person and that each child's care is tailored to meet their individual needs, offer a settled relationship for the child and build a relationship with parents, by 27 July 2018

ensure there is at least one member of staff with a full and relevant level 3 qualification, and at least half of all other staff hold a full and relevant level 2 qualification caring for children age two and under at all times, by 27 July 2018

put in place an effective written procedure for dealing with concerns and complaints from parents and/or carers, and keep a written record of any complaints and their outcome, by 27 July 2018

take effective steps to ensure that all areas of the premises and equipment are fit for purpose and suitable for the age of children cared for, by 27 July 2018

ensure all risks and hazards to children's safety are identified, removed or minimised; specifically in the outdoor play area, by 27 July 2018

Improve staff's interactions with children to ensure they are offered quality learning

experiences that help them make good progress, by 27 July 2018.

On 30 July 2018, we carried out an unannounced visit to the provider to monitor the Welfare Requirements Notices. We found that the Welfare Requirements Notice had been met appropriately. The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).