

Complaint about childcare provision

Ref: EY452348/3994673

Date: 14 September 2018

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at

www.gov.uk/government/publications/early-years-foundation-stage-framework--2

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 11 July 2018, we received a complaint from a parent that not all furniture was secured. We visited the setting on 11 September 2018 and found that the provider had taken immediate action to ensure the furniture on the premises was safe and secure.

We are satisfied that the provider has taken appropriate action to review risk assessments and make the environment safe for children in their care.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).