

Play Zone Leisure At Cheltenham

Leisure Cheltenham, Tommy Taylors Lane, Cheltenham GL50 4RN



Inspection date

22 August 2018

Previous inspection date

1 August 2017

The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspection:	Requires improvement	3
Effectiveness of leadership and management		Good	2
Quality of teaching, learning and assessment		Good	2
Personal development, behaviour and welfare		Good	2
Outcomes for children		Not Applicable	

Summary of key findings for parents

The provision is good

- Managers have reviewed practice and procedures for supervising children as they move around the site. They have provided training for staff to make sure that they maintain children's safety and security at all times. Staff know what to do if they have concerns about the safety or welfare of a child.
- Staff provide a wide range of activities and experiences for children. Children enjoy taking part in group games, swimming, craft activities and using the track and field outdoors. Children make choices, develop confidence and play well together.
- Children form good relationships with staff. Staff offer suggestions and praise that reward children's achievements, motivate them to keep trying and support them to build on their skills.
- Managers and staff use feedback from children, parents and staff to identify changes and improvements. For example, they have increased the variety of toys and resources for children to meet children's changing interests and have included information about the different activities on the noticeboard.

It is not yet outstanding because:

- On occasion, staff rush to help children complete activities and routine tasks rather than encouraging children to manage tasks for themselves.
- Staff miss opportunities to provide clear messages for children as they sometimes watch the children, rather than engaging with them in ways that support them to join in different activities.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- make full use of all opportunities for children to be involved in routine tasks
- encourage staff to recognise and respond clearly to children in ways that support children to understand expectations, and to make the most of the activities and experiences.

Inspection activities

- The inspector observed the quality of activities indoors and in the sports hall.
- The inspector took into account the views of parents spoken to on the day.
- The inspector spoke with the play leader, staff and children at appropriate times during the inspection.
- The inspector looked at a sample of paperwork, including complaints and concerns, risk assessments, policies and procedures, planning and evaluations.
- The inspector had a leadership meeting with the health and well-being manager, and the head of commercial and customer services.

Inspector

Anita McKelvey

Inspection findings

Effectiveness of leadership and management is good

Managers are available on site during the day and monitor staff well. They have daily meetings with staff to reflect on the quality of the activities on offer, to make sure they provide stimulating experiences that meet children's needs and interests well. Staff demonstrate the changed processes for maintaining children's safety as they move around the site, showing they are extremely vigilant about keeping children safe. All staff and managers know what to do if they have concerns about the welfare of a child. Safeguarding is effective.

Quality of teaching, learning and assessment is good

Staff working with the children are enthusiastic and approachable. They sit with the children and discuss what the timetable for the day will be, taking on board suggestions for games children would like to play. Children eagerly join in with different activities. They work well together to build a large crocodile out of blocks and take turns to sit or balance on it. Some children create mobiles, using twigs and leaves they collected from the field. Older children help the younger children to find the end of the tape so they can cut pieces to stick ribbon onto the twigs. Children enjoy using paper plates to create faces of favourite characters from books and hang these on their mobiles. In the sports hall, children join in enthusiastically with team games. Older children include younger ones well, cheering them on as they try to bounce the ball five times. Children are keen to explore sand and shaving foam. They take turns to squirt the foam onto trays, then make patterns and write their names and eagerly show staff what they have done.

Personal development, behaviour and welfare are good

Staff provide warm and welcoming environments for children. They greet children enthusiastically, introducing new children to the others and helping them to settle well. Staff talk with the children about keeping safe and sharing with others. For example, they remind children about letting staff know when they need the bathroom, talk about children's personal safety and remind them to use words to ask for toys and equipment. Children are reminded about good hygiene practice. For instance, they are encouraged to wash their hands before eating snack and lunch, and after using the bathroom. Older children show a good understanding of others and manage feelings well. For example, they remind younger children not to cry if they lose at games and even try to help them win. Staff talk with children about staying healthy. For instance, they encourage children to eat sandwiches first at lunch and remind them to drink plenty of water after they have been running about in the sports hall.

Setting details

Unique reference number	EY487963
Local authority	Gloucestershire
Inspection number	10056962
Type of provision	Out-of-school day care
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Childcare on non-domestic premises
Age range of children	5 - 11
Total number of places	30
Number of children on roll	45
Name of registered person	The Cheltenham Trust
Registered person unique reference number	RP902101
Date of previous inspection	1 August 2017
Telephone number	01242 774 756

Play Zone Leisure At Cheltenham registered in 2015. The holiday club operates Monday to Friday from 8.30am to 6pm, every school holiday, excluding bank holidays and Christmas holidays. Three staff work with the children. The play leader and one member of staff hold appropriate childcare qualifications at level 6.

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