

Complaint about childcare provision

Ref: EY556083/C349555

Date: 5 September 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 June 2018 we received concerns that this provider was not meeting some of these requirements.

We have served actions. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

Actions needed

ensure that all reasonable steps are taken to ensure staff and children are not exposed to risks. This is with particular reference to trailing wires by 10 September 2018

ensure that a daily record of the names of the children being cared for and their hours of attendance is recorded accurately by 10 September 2018.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).