

Piccolo Play (registration until: 04 Sep 2018)



Hogarth Youth And Community Centre, Duke Road, London W4 2JR

Inspection date	1 August 2018
Previous inspection date	12 April 2018

The quality and standards of the early years provision	This inspection:	Inadequate	4
	Previous inspection:	Inadequate	4
Effectiveness of leadership and management		Inadequate	4
Quality of teaching, learning and assessment		Inadequate	4
Personal development, behaviour and welfare		Inadequate	4
Outcomes for children		Inadequate	4

Summary of key findings for parents

The provision is inadequate

- The provider does not ensure that staff who do not have a current Disclosure and Barring Service (DBS) check are supervised at all times. Instead, the inspector observed children being escorted to another part of the building by an individual who has yet to be fully vetted. In addition, the deputy manager is unaware of which staff require additional supervision. These weaknesses have a significant impact on children's safety.
- The provider does not follow stringent recruitment processes to ensure that staff are suitable to work with children. For example, despite concerns being raised on an employment reference, they have not been adequately considered or risk assessed.
- The premises are not secure. The inspector was able to enter the premises without being noticed by staff.
- The quality of teaching and learning during the holiday period is poor. Staff and the manager fail to ensure that the learning and development requirements are met at all times. As a result, children have few opportunities to participate in age-appropriate activities. Staff do not know children well enough to provide appropriate learning and support.

It has the following strengths

- Children benefit from a buddy system, which staff use successfully to help new children settle in and make friends.

What the setting needs to do to improve further

The provision is inadequate and Ofsted intends to take enforcement action:

We will issue a Welfare Requirements Notice requiring the provider to:

	Due date
ensure that all staff know who holds relevant suitability checks and that staff who do not hold a current Disclosure and Barring Service (DBS) check are never left unsupervised with children	22/08/2018
ensure the premises is always secure, that children are not able to leave unsupervised and that visitors are unable to access the premises unnoticed at any time	22/08/2018
ensure the recruitment of staff is stringent and fully robust and that any concerns are followed up thoroughly in a timely manner.	22/08/2018

To meet the requirements of the early years foundation stage and Childcare Register the provider must:

	Due date
improve staff awareness of each child's learning and development needs to ensure high quality teaching and learning opportunities are provided, relevant to their needs and interests, particularly over the holiday periods.	22/08/2018

Inspection activities

- The inspector had a tour of the setting, and observed care practices and routines.
- The inspector spoke to the manager, two deputy managers, other staff and children at appropriate times.
- The inspector reviewed a sample of documentation and records, including attendance records and staff recruitment files.
- The inspector conducted a joint observation with the deputy manager.
- This inspection was conducted following the risk assessment process.

Inspector

Amanda May

Inspection findings

Effectiveness of leadership and management is inadequate

Safeguarding is not effective. The processes followed by the manager to ensure staff are suitable to work with children are poor. The manager has taken some steps to gather references and discuss gaps in employment with new applicants, however, this is done after they have started working in the provision. Where concerns are brought to her attention from previous employers, she has failed to take appropriate action. Most staff hold current DBS checks. However, those who are awaiting new checks are, at times, left unsupervised with children. Staff, including those who deputise in the manager's absence, do not know whose suitability has not been checked. This puts children at significant risk. The manager ensures relevant ratios are maintained and that relevant public liability insurance is in place for the provision where she operates. Staff conduct risk assessments in regards to equipment. However, despite concerns being raised at the last inspection, sufficient improvement has not been made to ensure the premises are secure. This means that, at times, visitors can enter the premises, including the children's toilets, unsupervised. These weaknesses show that current evaluation of practice and plans for improvement are weak, for example, too little priority is given to children's safety. The manager is receiving support from the local authority to improve the setting and is keen to improve, but recent changes are not enough. Staff have developed their understanding of different signs of abuse and neglect, including their understanding of how to identify extremist behaviour. They also know and follow the procedures in regards to the use of mobile phones. Parents are encouraged to share their views about activities and the setting works with some other professionals to share information, where appropriate. Records of children's times of attendance are maintained.

Quality of teaching, learning and assessment is inadequate

Staff working in the holiday club do not have a good understanding of children's individual learning needs and levels of development. A key person is assigned to each child and a staff member steps in if they are absent. However, they do not know what each child's next steps are and how they can best support them. Children attending the holiday club have access to a range of suitable activities and resources. However, children in the early years age group receive less support, meaning they generally observe more than participate. Staff read children stories as a big group and encourage children to finish sentences, or guess what happens next. However, this is dominated by older children who are more confident. The manager tracks children's progress while children attend the pre-school, but staff, including the manager, were unaware of the requirement to ensure the learning and development requirements are met at all times. Although the manager is able to explain children's next steps, this information is not shared with holiday club staff, who do not know the children's needs well enough.

Personal development, behaviour and welfare are inadequate

Children have limited opportunities to develop their independence and confidence, as staff do not know how to best support and challenge them. Children enjoy being paired up with a buddy, but, at times, the older children direct children rather than following their lead. Staff have recently implemented changes to their practice following attending

training in how to interact more positively with children. They have found this has helped children new to the setting to settle in quickly. Children sit together to eat snacks and meals, which are well balanced and take account of known dietary needs. Children are reminded of the rules about being kind and joining others in their play. Children enjoy large-group games, but at times lose interest as these are not focused on their levels of development or interests.

Outcomes for children are inadequate

Children are not making effective progress in their learning and development. They receive little challenge and rarely receive adult support to extend their interests and understanding. Children who speak English as an additional language receive limited support, as staff are unaware of their needs. Children are not prepared for their next stage in learning.

Setting details

Unique reference number	EY536401
Local authority	Hounslow
Inspection number	1137384
Type of provision	Full day care
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Childcare on non-domestic premises
Age range of children	2 - 8
Total number of places	28
Number of children on roll	18
Name of registered person	Piccolo Cafe Ltd
Registered person unique reference number	RP536400
Date of previous inspection	12 April 2018
Telephone number	07525773659

Piccolo Play registered in 2016. The pre-school is situated in the London Borough of Hounslow. It is open Monday to Friday from 9am to 3.30pm, during term time only. The provider also operates a before- and after-school provision and a holiday playscheme on the same site. The playscheme operates from 8.45am to 5.45pm each school holiday, apart from the Christmas holidays. The provider employs 11 staff, one of whom holds early years professional status and six hold relevant childcare qualifications from levels 2 to 3.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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