

1229534

Halliwell Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a private children's home registered for up to seven children who may have emotional and/or behavioural difficulties.

The home offers education on-site at a registered school.

The home has been without a registered manager since 31 January 2018.

Inspection date: 13 August 2018

This monitoring visit

On 3 July 2018, Ofsted completed a full inspection that judged the home inadequate. Ofsted issued a restriction of accommodation notice and two compliance notices under Regulation 12 and Regulation 13. This monitoring visit has reviewed the compliance with these notices. The other requirements issued at the full inspection were not reviewed as part of this monitoring visit.

A new manager has been appointed following the last inspection. The manager is in the process of applying to Ofsted to be the registered manager.

The registered provider has fully complied with the restriction of accommodation notice. No young people have been admitted to the home.

The manager has taken appropriate steps to address the shortfalls outlined in the compliance notice under Regulation 13. Specifically, the manager has ensured that sufficient staff are on duty to look after young people. This means that staff are able to spend more time with young people. A member of staff told the inspector that they now have more time to take young people out on activities and have fun with them.

Those young people spoken to during the inspection told the inspector that they like living at the home and enjoy spending more time with staff. Staff have recently had

feedback from young people that they feel that staff now give them more attention. This makes young people feel happy.

The manager has taken steps to ensure that appropriate fire safety measures are in place. Specifically, all actions outlined in the fire risk assessment dated 22 May 2018 have now been completed.

The manager has not yet made sufficient progress in ensuring that all of the shortfalls outlined in the compliance notice under Regulation 12 have been met. Specifically, although staff review risk assessments regularly, the content of assessments is out of date and incorrect. Risk assessments do not provide staff with the guidance and direction needed to keep young people safe.

The manager does not ensure that updated risk assessments are on file and that staff have read and understood them. This means that staff cannot follow the agreed risk management strategies in their practice.

There have been some significant safeguarding incidents in the home since the last inspection. This has included young people threatening to self-harm and using weapons to cause damage and to make threats to staff. Poor case recording means that the actions taken by staff to respond to these incidents are not always clear.

In one instance, a plan to refer a young person to the child and adolescent mental health team, following a threat to self-harm, has not been completed. The inspector was given conflicting explanations as to why this was not actioned. This does not evidence effective care planning to keep young people safe.

A second compliance notice relating to Regulation 12 will be issued to the provider for action within the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/07/2018	Full	Inadequate
25/10/2017	Full	Requires improvement to be good
09/11/2016	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plan; and if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (a)(c))	31/08/2018
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b)(2)(c)(i)(ii))	31/08/2018
The children's views, wishes and feelings standard is that children receive care from staff who— ascertain and consider each child's views, wishes and feelings, and balance these against what they judge to be in the child's best interests when making decisions about the child's care and welfare. (Regulation 7 (2)(a)(i)) In particular, when considering the use of the internet, mobile	31/08/2018

phones and holidays.	
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, this standard requires the registered person to ensure that staff— meet each child’s behavioural and emotional needs, as set out in the child’s relevant plans;</p> <p>help each child to develop and practise skills to resolve conflicts positively and without harm to anyone; and understand how children’s previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children. (Regulation 11 (1)(a)(b)(c)(2)(a)(i)(iv)(ix))</p>	31/08/2018
<p>*The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff— (i) assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; and (vi) take effective action whenever there is a serious concern about a child’s welfare. (Regulation 12 (1)(2)(a)(i)(vi))</p>	21/09/2018
<p>The care planning standard is that children— receive effectively planned care in or through the children’s home. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child’s relevant plans are followed. (Regulation 14 (1)(a)(b)(2)(c))</p>	31/08/2018
<p>The registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose. (Regulation 16 (5))</p>	31/08/2018
<p>The registered person must ensure that— the privacy of children is appropriately protected; children can access all appropriate areas of the children’s home’s premises; and any limitation placed on a child’s privacy or access to any area of the home’s premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate;</p>	31/08/2018

<p>is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iv))</p> <p>In particular, that the use of alarms on bedroom doors is kept under review.</p>	
<p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. (Regulation 23 (1))</p>	31/08/2018
<p>The Regulatory Reform (Fire Safety) Order 2005(a) applies to the home and the registered person must ensure that the requirements of that Order and any regulations made under it, except for article 23 (duties of employees), are complied with in respect of the home. (Regulation 25 (2)(b))</p>	31/08/2018
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only employ an individual to work at the children's home if the individual satisfies the requirements in paragraph (3). The requirements are that full and satisfactory information is available in relation to the individual in respect of each matter in schedule 2. (Regulation 32 (1)(2)(a)(3)(d))</p>	31/08/2018
<p>The registered person must ensure that all employees receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))</p>	31/08/2018
<p>The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— how appropriate behaviour is to be promoted in the children's home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35 (1)(a)(b)(2))</p>	31/08/2018
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must— maintain in the home the records in Schedule 4; and ensure that the records are kept up to date. (Regulation 37 (1)(2)(a)(b))</p> <p>In particular, a copy of the staff duty roster of persons working at the home, and a record of the actual rotas worked, and a record of any persons who work at any time at the home.</p>	31/08/2018
<p>The registered person must notify HMCI and each other relevant person without delay of a significant event in the home.</p>	31/08/2018

<p>(Regulation 40 (4)(e))</p> <p>The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <ul style="list-style-type: none"> the quality of care provided for children; the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. <p>After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review (“the quality of care review report”).</p> <p>The registered person must—</p> <ul style="list-style-type: none"> supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home. (Regulation 45 (1)(2)(a)(b)(c)(3)(4)(a)(b)) 	<p>31/08/2018</p>
<p>The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children’s home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard).</p> <p>When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (1)(2))</p>	<p>31/08/2018</p>

* This requirement is subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1229534

Provision sub-type: Children's home

Registered provider: Halliwell Homes Limited

Registered provider address: 1 Tape Street, Stoke-on-Trent ST10 1BB

Responsible individual: Karen Mitchell-Mellor

Registered manager: post vacant

Inspectors

Paul Robinson, social care inspector
Michelle Bacon, social care inspector

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