

Complaint about childcare provision

Ref: EY431582/3755210

Date: 23 August 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 31 July 2018 and 1 August 2018, we received concerns that the provider was not meeting some of these requirements. We conducted an unannounced visit and have issued a Notice to Improve. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed

ensure all children have access to an outdoor play area, and that outdoor activities are planned for, and taken on a daily basis, by 31 August 2018

The provider will be able to give parents further information about this. The provider is still registered with Ofsted

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).