

1235818

Registered provider: Cambian Childcare Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

A private company owns this home. The home provides a programme for approximately a year for young females who have experienced or who are at risk of sexual exploitation. It is likely that these young people will also have emotional, social and/or behavioural difficulties as a result of their experiences.

The aim is to provide an individualised approach, with education, clinical and care professionals working together in support of a young person's care. This is intended to create a support package that will best meet the needs of each young person. This is regularly monitored through team-around-the-child meetings.

There is a school room attached to the side of the home that young people attend.

The manager has been in post for nearly two months and prior to this was the deputy manager. Her application to register has not yet been submitted to Ofsted.

Inspection date: 25 July 2018

Judgement at last inspection: good

Date of last inspection: 10 April 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has declined in effectiveness.

The home has been without a registered manager for over a year. Despite three different managers being in post in that time, not one has yet applied and successfully

become registered. This has caused instability in the leadership of the home, including a change of manager since the last inspection.

The current manager is making improvements to the home and has expressed a commitment to becoming registered. She has addressed the requirements and recommendations made at the last inspection. Part of this included a thorough review of the home and making plans for further improvement.

At the time of the inspection, one young person was resident and making good progress. Two young people have moved out of the home. Although their progress and experiences were positive, safeguarding concerns became an overriding factor in finding more suitable placements. These concerns were due to the changing needs of young people, which occurred despite the high levels of support from the staff team.

The staff are a cohesive team and provide young people with consistent boundaries, expectations and a good level of care and sensitivity. Young people experience stability and safety. Consequently, they improve their attendance and achievements in education, are missing from home less often and are able to rebuild relationships with their relatives.

Young people invest in the home and develop a sense of belonging; for example, young people decorate parts of the home and garden and their artwork is hung on display in the communal areas.

When young people are missing from the home, staff fulfil their responsibilities in finding them and returning them home as quickly as possible. Wherever possible, staff will go straight out and persuade young people to return. If staff lose sight of the young person, they are persistent in searching and work with the local police authority until young people are found. Staff welcome young people back, encourage them to talk about why they left and promote better choices. Consequently, compared to previous placements, young people go missing far less often.

Staff talk to young people a lot about making positive choices and help them to understand about exploitative relationships. This helps improve young people's sense of safety and they are able to focus on making plans for their future. Social work professionals from different placing authorities are pleased with the progress that young people make.

Occasionally, young people's behaviour is challenging to staff, by being aggressive or from self-harm. Staff respond to these incidents in a professional and sensitive manner to support young people through these situations. Physical intervention is only used as a last resort to keep young people safe. Staff are proactive in assisting young people to reflect on their behaviour and to find better strategies for coping with their strong emotions.

There are times when staff call the police to assist with managing young people's behaviour; however, the emphasis is to avoid criminalisation of young people. Staff

record when police are called to the home. On one occasion, there was no such matching record. Without a clear account, this limits the management oversight of the home and potentially impacts on care planning for young people.

Risk management is informed by detailed risk assessments relating to each young person. Staff are aware of when these documents are reviewed and there is good communication in the home about care practice and risk management strategies. One area of risk management is not clear: the deployment of staff in the home with regards to the level of supervision that staff should maintain with young people. This potentially could lead to young people being in unsafe situations.

There is a new in-house assessment that helps inform the referral and decision-making about admissions of young people. This has a good focus on the potential risks to young people and assists when matching referrals to young people already resident.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/04/2018	Full	Good
08/01/2018	Full	Requires improvement to be good
03/10/2017	Interim	Declined in effectiveness
26/06/2017	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if</p>	31/08/2018

<p>necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12(1) and (2)(a)(i))</p> <p>In particular, risk assessments should detail how staff need to be deployed to reduce risks to young people.</p>	
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children aspire to their potential, and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose. (Regulation 13(1) and (2)(a))</p> <p>In particular, ensure that there is sufficient information recorded in relation to the reasons why police visit the home, action taken when they are on-site and any outcomes.</p>	<p>31/08/2018</p>

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1235818

Provision sub-type: Children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Cambian, Waterfront, Hammersmith Embankment,
Chancellors Road, London W6 9RU

Responsible individual: Lorna Fearon

Registered manager: Post vacant

Inspector

Simon Morley, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2018