

Complaint about childcare provision

Ref: EY454908/C351506

Date: 13 August 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

We received concerns that this childminder was not meeting some of these requirements. On 11 July 2018 we visited the childminder. We observed practice, reviewed documentation and held a discussion with the childminder about the concerns raised. We found the childminder was not meeting all the requirements for registration.

We issued the childminder with a notice to improve that requires the childminder to take the actions below within the timescales set out. The childminder is still registered with Ofsted.

Actions needed

-
provide information to Ofsted regarding every person living or working on any domestic premises from which children is being provided, to ensure the appropriate suitability checks have been carried out, by 20 July 2018

-
ensure that the ratio requirements for childminders are adhered to and that arrangements meet the needs of children, by 20 July 2018

-
improve knowledge of changes that must be notified to Ofsted, by 20 July 2018.

We are satisfied with the action taken by the childminder.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).