

Complaint about childcare provision

Ref: EY442539/C347746

Date: 2 August 2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 21 May 2018 we received concerns that this provider was not meeting some of these requirements. On 29 June 2018 we visited the provider and found that they had failed to notify Ofsted of an allegation of harm made against a staff member. They undertook to notify us of such incidents in future and we have since received notifications from them in line with legal requirements. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).