

## **Complaint about childcare provision**

Ref: EY221643/C350403

Date: 2 July 2018

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 18 June 2018 we received concerns that this provider was not meeting some of these requirements. On 26 June we carried out an unannounced visit and sent a Notice to Improve with three actions. The provider has addressed the actions by: updating relevant documentation; and, reviewing and updating policies and risk assessments concerned with food allergies. We are satisfied with the action taken by the provider. The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).