

## **Complaint about childcare provision**

EY431335/C325152

**Date:** 24/07/2018

### **Summary of complaint**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2) . If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On February 12, 2018 we received concerns that the provider was not meeting some of these requirements. We have set the following actions

#### Action needed

ensure that the premises are clean, well-maintained and suitable for use by 13 February 2018

ensure that the premises meet the fire regulations with particular regard to the baby sleep room exit by 13 February 2018

ensure that risk assessments are completed on all areas and equipment that children use come into contact with and are implemented effectively to address any potential hazards by 26 February 2018.

The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

[www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted)