

## Derby City – Inspection of child protection

**3 – 12 December 2012**

### Summary report for children and young people

The purpose of the inspection is to look at how well the council and other organisations help and protect children and young people to be safe from harm and to be well cared for.

Overall we rated Derby City as **good** for how effective child protection services are. All of our grades are explained in the table below:

Outstanding	A service that is significantly better than required at keeping children and young people safe
Good	A service that is better than required at keeping children and young people safe
Adequate	A service that is doing what is required to keep children and young people safe
Inadequate	A service that is not doing what is required to keep children and young people safe

Here is a summary of the things we found at the inspection that were generally **adequate or good** and the things we told the Director:

Inspectors looked at lots of information about how the council helps children and young people and found that because of the work they do you are safe and not at risk of harm. Where you have a child protection or child in need plan you get regular support to help improve things in your lives.

The council are good at finding out what you need and making sure you are helped as soon as possible. This is because the people based at offices around the city know the area well and work as a team to make sure you get the right sort of help in good time.

The council knows about dangers in the local area and have worked very hard to help you to understand these and keep away from people who might harm you. Schools are also helping you to talk about what worries you and give you good care and support.

We spoke to a lot of parents during the inspection who are very pleased with the help they get at children's centres especially if they or their children have been harmed by someone at home. They also like the courses that help them understand how young children learn. Like you, they feel that they understand why they are being helped and that their views are listened to. They told us that family and social workers give them respect.

Those of you who are disabled or who have special educational needs are given outstanding help by the council. This starts from when you are babies and continues throughout your school life. The council has won special awards for the excellent support they give you.

If you have a child protection plan you are given very good help by a special advocate. During the inspection we heard an advocate give a very clear description of how a child felt about things that are worrying them at home.

Here is a summary of the things we found at the inspection that **needed improving** and the things we told the Director:

To make sure family and social workers include dates and times in their plans for you. This is so that you, your family and social workers know when activities need to be looked at to see if they are helping things to get better.

The council need to get a new computer system because the one they have got does not work as well it needs to. This makes it hard for social workers and managers to keep the best quality records of the work they do with you.

The full inspection report was published on 21 January 2013. The council will now prepare a plan to show how they will improve things. It will also say when they are going to talk to children and young people about what they are going to do and which groups they are going to talk to.

If you would like to look at the full inspection report you can find this at

<http://www.ofsted.gov.uk/local-authorities/derby>