

Ofsted's Young People's Feedback

Medway Secure Training Centre

September 2014



Introduction

Ofsted is a government department that inspects many places, including Secure Training Centres.

Inspectors from Ofsted, Her Majesty's Inspectorate of Prisons and the Quality Care Commission visited your Centre to see how well you are looked after and whether the Centre is run properly. This is a summary for you about what the inspectors found. Thank you for helping with the inspection and telling us your views.

This summary explains what the inspectors found, what your Centre does well and what it could do better. The inspectors then make judgements, such as outstanding, good or satisfactory. The lowest judgement is inadequate which means changes need to happen quickly. The inspector also looks at how well your Centre supports differences and how fair things are for everyone living in the Centre.

When you have read the summary you may want to read the full report. If you want to read the full report please call 0300 123 1231 and tell us the name of your Secure Training Centre. You can also email us on enquiries@ofsted.gov.uk to ask for a copy to be emailed to you.



Summary of feedback:

The inspectors would like to thank you all for spending time with us during the inspection. Your views are very important to us and this has greatly helped us to understand what Medway is like for young people. You told us you think Medway is a good secure training centre. The inspectors agree with you and have judged Medway good at meeting young people's needs.

We have looked at lots of things while we have been here and spent time talking to you, staff and managers, looking around the centre as well as looking at lots of records and paperwork.

You told inspectors you feel safe and that staff work hard to help you to remain safe. Most of the time you behave really well and we saw some very good behaviour during our inspection. You also said you can keep in touch with family, friends and people who are important to you. You have your own telephones in your rooms which you can use every day and you get regular visits.

We feel the centre provides you with an environment that is in a suitable condition. You look after your rooms and units and inspectors saw very little damage.

There are many good things in place to make sure you are healthy and stay healthy, fit and well. A few of you said that there are sometimes delays in seeing a nurse when you need to. We know more nurses will be joining the team shortly. You told us that food has improved.

We agree with this and think that there are now more choices for you, including the salad bar.

Education is good and everyone is helped to work hard and do their best. For most of you, this means you have been helped to make really good progress. There are a number of activities for you to do and try, such as football and gym, but we feel that the centre could provide more some activities for you.

All young people are supported to follow their chosen religion. The chaplain will support young people if they have any religious or other personal needs.

We saw that you get on really well with staff and you told us staff are really supportive and helpful. You also get to see your keyworker regularly, who offers you help and support.

We think the incentive scheme is good at helping young people to improve their behaviour and that most young people feel it is fair and they understand it.

You said that you can make complaints if you need to. There are forms on the units for you to use. In general, your complaints are dealt with properly, however we think that the centre should write to you to tell you what has been done and what the outcome is of your concern.

We think staff help young people really well to get ready for moving on. Staff make sure you always know what is happening and what is planned like where you are going

to live. They help you to learn skills for when you are an adult, like cooking and managing your money.

There are many ways for you to have a say about your plans and your life at the centre. There are unit meetings and exchange meetings. Managers and staff think carefully about what you have to say and try to change things where they can to make things better; like improvements to food choices and fans for bedrooms.

Thank you again for spending time with us. We really enjoyed our visit to Medway and you have really helped us understand what it is like for young people living at the centre. We wish you all the best for the future.

Thank you for your help with the inspection

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