

Complaint about childcare provision

EY491740/C350160

Date: 25/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 15 June 2018 we received concerns that this provider was not meeting some of these requirements. We issued a notice to improve. The provider will be able to give parents further information about this.

Actions needed by 25 June 2018

ensure that all records relating to safeguarding are sufficiently detailed to enable you to keep children safe in line with the Local Safeguarding Children Board procedures.

The provider has reviewed their safeguarding procedures and staff of received training on making sure they are in line with the Local Safeguarding Children Board procedures. We are satisfied with the action taken. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted