

Complaint about childcare provision

EY553967/C348807

Date: 22/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 4 June 2018 we received concerns that this provider was not meeting some of these requirements. On 6 June 2018, the provider notified us that a serious accident had occurred at the setting. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any serious accident or injury to any child while in their care and the action taken.

On 14 June 2018 we carried out an unannounced visit to the setting to look into the concerns raised. We found that the provider had failed to notify the Local Safeguarding Children's Board of the accident. The provider took action to address this during the visit. We also found, during the visit, risks to children's safety in the baby room. There were electrical wires for a fan within children's reach. The provider took action and removed these risks during the visit. Therefore, no further action will be taken. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted