

Complaint about childcare provision

134030/C348116

Date: 22/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 May 2018 and 30 May 2018 we received concerns that the provider was not meeting some of these requirements. These concerns related to suitability of staff and hygiene routines within the provision. We conducted an unannounced visit on 15 June 2018 where we reviewed documentation, held discussions with staff and observed practice. We found the requirements relating to the hygiene of the premises was met and that the provider has taken appropriate action to meet the requirements relating to suitability. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted