

Complaint about childcare provision

EY271753/C345265

Date: 02/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 April 2018 we received concerns that this provider was not meeting some of these requirements. We telephoned the provider to discuss the concerns and found that they had failed to notify Ofsted of a significant event that may affect the suitability of those caring for children. We are satisfied that the provider dealt with the incident appropriately and that they now understand when to notify Ofsted of significant events. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted