

Complaint about childcare provision

107456/C339666

Date: 12/05/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 February 2018, we received information which raised concerns that this provider was not meeting some of these requirements. We issued a notice of action to improve that asks the provider to take the action below within the timescales set out.

Action needed:

ensure Ofsted is notified of the action taken in respect of any allegations of abuse by 18 May 2018. We are satisfied the provider has met the action.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted