

Complaint about childcare provision

EY290666/C334471

Date: 10/05/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

On 12 December 2018, we received a notification from the provider relating to the procedures followed for the safe administration of medication. The setting also notified us about an injury to a child. The notifications mean that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted. We liaised with the provider and scrutinised records. We found that they had completed internal investigations to look into both matters. We are satisfied that the provider took appropriate steps to review the procedures for the safe administration of medication. They acted appropriately to make sure children do not sustain injuries. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted

