

1226397

Registered provider: Compass Children's Homes Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is part of a private organisation and is registered to accommodate up to four children or young people who have emotional and/or behavioural difficulties.

Inspection date: 13 March 2018

Judgement at last inspection: good

Date of last inspection: 10 May 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved in effectiveness.

There is now a new manager in post, who started four weeks ago. He is in the process of applying to be the registered manager. The previous registered manager has relinquished her post and has moved to another home in the organisation. However, both managers are still working together to ensure that there is a smooth transition for the young people and the staff.

The managers addressed the one requirement and one recommendation from the last inspection. The requirement was that there should be a record of the young person's views on the outcome of any complaint. There is now an independent complaints manager to specifically address young people's concerns and respond directly back to the young people in writing within appropriate timescales. Young people feel that they have a voice.

At the last inspection, the correct guidelines for the recording of medication for young people were not in place. The registered manager rectified this straight away. Staff and

young people now have a clear understanding of the medication administered.

Partnership working arrangements between staff and external health professionals are good. These relationships have enabled staff and managers to share key information. This has led to a young person receiving an accurate medical diagnosis. This helped everyone involved gain a better understanding of the young person's overall needs, which led to a significant improvement for the young person in both their physical and emotional health. This resulted in the young person being able to return back to the family home.

Staff do not always ensure that records of physical restraints contain the reason for the intervention. The clear record of the reason for the intervention helps the young person as it encourages them to reflect upon and manage their own behaviour.

Staff make sure that the young people in their care get the support that they need. Staff create individualised care plans, working with specialist agencies when required. Young people have made good progress. One young person also said, 'I really like the staff: they are funny, they make me laugh, this is now my home, and I want to stay here.'

Young people have positive attachments to the staff, gaining stability and feeling safe. As a result, incidents of going missing from home have reduced significantly.

Managers and staff carefully plan for young people to move on from the home. For some young people, this means returning to their family. Staff are currently working with one young person to further develop his independent living skills, which will help him transition into adulthood. The manager successfully negotiated with the local authority for an extension of the young person's placement. This means that he will be able to continue living at the home until his academic college year ends. This extra period of time also enables him to continue to strengthen his family relationships.

The managers are strong advocates for the young people. They continually challenge the placing and host authority to provide suitable education for the young people at the home. All the young people are attending a local school or college and are making good progress with their education.

The managers closely monitor the quality of care that young people receive. A social worker told the inspector that her young person gets the support she needs. The staff and managers work in partnership with the local authority and all other professionals. A social worker expressed her view that the managers provide a very high standard of care to all their young people. The managers and the staff work hard as a team to give young people emotional stability and consistent care.

The home's development plan is sufficiently detailed. The staff and young people contribute to the plan. This reinforces to young people that plans are in place which meet their individual needs and support their progress.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/05/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes details of the child's behaviour leading to the use of the measure. (Regulation 35 (3)(a)(ii))	27/04/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1226397

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Mountfields House, Off Squirrel Way, Epinal Way,
Loughborough, Leicestershire LE11 3GE

Responsible individual: Benjamin Jordan

Registered manager: Post vacant

Inspector

Balsinder Jaspal-Mander, social care inspector

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