

Serendipity Family Assessment Centre

Serendipity, 24 Victoria Road, Exmouth, Devon EX8 1DW
Monitoring visit

Inspected under the social care common inspection framework

Information about this residential family centre

This residential family centre provides parenting assessments for up to six families. The families are accommodated in two houses a very short distance apart. Parents must be at least 16 years old. The service accepts children up to 10 years old.

Inspection date: 20 February 2018

Date of previous inspection: 22 August 2017

This monitoring visit

The visit took place to monitor compliance with the notice of restriction of accommodation.

At this visit, there were no children and families staying at the service. The service is not in a position to take families as the registered manager is experiencing a period of ill-health and all permanent members of staff have been made redundant.

The requirements and recommendations set at the full inspection could not be tested as the centre is not operational.

What does the residential family centre need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Residential Family Centre Regulations 2002 and the national minimum standards. The registered person(s) must comply within the given timescales.

Requirement	Due date
10: Health and welfare of residents	22/09/2017
10: Health and welfare of residents	22/09/2017
12: Arrangements for the protection of children	22/09/2017
13: Placements	22/09/2017
13: Placements	22/09/2017
13: Placements	22/09/2017
20: Complaints	22/09/2017
23: Review of quality of care	22/09/2017
13: Placements	29/09/2017
13: Placements	27/10/2017

Recommendations

- 3: Promoting a positive identity & potential through individualised placements
- 7: Moving in and leaving the centre

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the residential family centre since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Residential family centre details

Unique reference number: SC445624

Registered provider: Serendipity (Devon) Ltd

Registered provider address: Serendipity, 24 Victoria Road, Exmouth, Devon EX8 1DW

Responsible individual: Ian Jackson

Registered manager: Julie Jackson

Inspectors

Steve Lowe

Michelle Oxley



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