

1159868

Registered provider: Cambian Childcare Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a children's home owned by a large, national provider. It is registered for three children who may have emotional and/or behavioural difficulties.

Inspection date: 23 March 2018

Judgement at last inspection: good

Date of last inspection: 27 November 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

At the full inspection in November 2017, three requirements and one recommendation were made. These have all been met. Leaders and managers have arranged for the installation of wi-fi for all children. This was scheduled to be installed prior to this inspection, but due to poor weather conditions this has been delayed.

The quality of the behaviour management records has improved. These documents now provide a clear record of events, actions taken by staff and strategies that have been put in place to prevent poor behaviour from continuing. Staff understand the reasons why they need to record whether a child has been injured during an incident and ensure that children are provided with any medical attention they require. Since the previous inspection, restraint has been used once. The record of this incident was comprehensive

and included the child's views about what happened.

Since the previous inspection, there have been no incidents of children going missing from the home. There has been a reduction in negative and high-risk behaviours. Children spoken to were proud of this achievement.

Children's files are well organised and maintained. Overall, information in these files is of a good quality and up to date, and demonstrates the children's involvement in the development of their plans. There is one exception to this. The staff have repeatedly contacted a placing authority requesting personal education plans, review minutes and amended placement/care plans. These documents have not been supplied. Leaders and managers have not escalated this issue to leaders and managers at the placing authority. This action was completed during the inspection.

Safeguarding systems are strong. Staff understand these systems, including the process for reporting any concerns.

Children are making good progress to develop educationally. They benefit from receiving bespoke educational packages, which include access to a farm and forest school. Children said that they really enjoy these opportunities. This is a big step for some children as they have previously been out of a full-time classroom setting for a significant amount of time.

Children like living at the home. Children said that they really like the staff who care for them, and strong relationships have developed.

Children benefit from living in a comfortable, welcoming home. It is furnished to a good standard and children have input into the decor and furnishings.

Staff spoken with demonstrated a very good understanding of each child, their needs and how the team is going to meet these needs. The team provides children with high-quality care. The team has developed emotional toolboxes for each child. These are created with the child and provide staff with information about what approaches to use to best help the child. These toolboxes are reviewed to ensure that they continue to meet the child's needs.

The registered manager has recently left the home. Currently, an experienced registered manager from another home is managing this home on an interim basis. A new manager has been recruited and will be commencing work shortly. Leaders and managers have arranged for the interim manager to remain at the home to provide a smooth transition.

The manager's monitoring systems are effective and used to review the quality of work undertaken by the team.

Since the previous inspection, there have been two complaints from children. These complaints have been fully investigated and resolved to the children's satisfaction.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/11/2017	Full	Good
26/04/2016	Full	Requires improvement

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>5: Engaging with the wider system to ensure children's needs are met.</p> <p>In meeting the quality standards, the registered person must, and must ensure that if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans.</p> <p>(Regulation 5 (c))</p>	31/05/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is

making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1159868

Provision sub-type: children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Cambian Group, 4th Floor Waterfront Building, Chancellors Road, Hammersmith Embankment, London W6 9RU

Responsible individual: Nicola McClements

Registered manager: post vacant

Inspector

Wendy Anderson, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

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