

Wonderyears Childcare Ltd

Hilldene Primary, Grange Road, Romford, Essex, RM3 7DU



Inspection date

13 March 2018

Previous inspection date

1 October 2014

The quality and standards of the early years provision	This inspection:	Requires improvement	3
	Previous inspection:	Good	2
Effectiveness of the leadership and management		Requires improvement	3
Quality of teaching, learning and assessment		Requires improvement	3
Personal development, behaviour and welfare		Requires improvement	3
Outcomes for children		Not applicable	

Summary of key findings for parents

This provision requires improvement. It is not yet good because:

- The provider has not ensured staff receive relevant training, coaching and support to improve their skills to work with children and promote their welfare.
- Staff have not developed the skills they need to provide the best support for children during their play. They do not use effective methods to help children think and find their own solutions to problems.
- Staff do not obtain clear information from parents about how they might help children to engage in play activities when they first start at the club.
- Self-evaluation is not robust and does not include areas for development to improve the quality of the provision.

It has the following strengths

- Children have free access to a wide range of resources for their play and they freely explore the environment and make choices.
- Children develop a strong awareness of healthy lifestyles and enjoy freshly cooked, nutritious meals.
- Parents say that children are happy at the club and benefit from opportunities to play with other children.

What the setting needs to do to improve further

To meet the requirements of the early years foundation stage the provider must:

Due Date

- develop performance management systems to provide training and coaching for staff to effectively support all aspects of children's play activities and welfare. 30/03/2018

To further improve the quality of the early years provision the provider should:

- obtain clear information from parents about how best to support children's play at the club
- strengthen the self-evaluation process to identify areas for development and take prompt action to raise the quality of the provision
- use effective methods to help children think and to find their own solutions to problems.

Inspection activities

- The inspector looked at a number of documents and records used for the running of the club.
- The inspector observed children's play during indoor activities.
- The inspector held meetings with the provider, who is also the manager of the club.
- The inspector spoke with staff and the children.
- The inspector spoke to parents and read written feedback from other parents and took account of their views.

Inspector

Adelaide Griffith

Inspection findings

Effectiveness of the leadership and management requires improvement

The provider does not have effective performance management systems. Staff do not have opportunities for supervision to discuss their practice and the areas for improvement. This means that they do not provide support to help children develop further and to promote their welfare. The provider has appropriately addressed the recommendations from the last inspection so that children's understanding of healthy eating has improved. However, the self-evaluation process lacks rigour. The provider has not identified some key weaknesses that diminish the positive aspects of the provision. The provider has established appropriate working partnerships with parents, overall. Parents comment favourably on the caring attitude of the staff. Arrangements for safeguarding are effective. Staff have an acceptable understanding of their responsibility to protect children from harm.

Quality of teaching, learning and assessment requires improvement

Staff have a suitable understanding of children's individual learning needs and provide activities accordingly. Although staff constantly talk with children, they do not use effective questioning methods to promote children's thinking. For example, they do not encourage children to find their own solutions to problems. Staff engage children appropriately and offer praise to encourage their play activities. Children enjoy making several shapes with play dough and they count imaginary snowballs they have made during play. Staff do not obtain precise information from parents about children's capabilities from the beginning. They do not have a secure understanding of how to plan initially to support children's play effectively from the outset. Staff regularly talk with teachers at the schools where children attend. They then follow on with activities similar to those offered at school to help children develop the skills they need through play.

Personal development, behaviour and welfare require improvement

Weaknesses in how staff are supervised do not help them support children's personal development and welfare. However, children receive care in secure premises. The main entrance remains locked at all times and only qualified staff allow access to visitors and parents. Children are at ease in the relaxed environment. They form friendships and sit with friends while they play and hold conversations. They make telescopes of paper and pretend to look at each other through these. Children decorate their drawings with squiggles and write their names clearly. Children develop good independence skills. They consistently help themselves to drinks and they speak politely to other children and to the staff. Children have opportunities for regular outside play in a fully enclosed space.

Setting details

Unique reference number	EY222752
Local authority	Havering
Inspection number	1070450
Type of provision	Out of school provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Age range of children	4 - 11
Total number of places	48
Number of children on roll	39
Name of registered person	Wonderyears Childcare Limited
Registered person unique reference number	RP520359
Date of previous inspection	1 October 2014
Telephone number	0845 890 1297

Wonderyears Childcare Ltd registered in 2002. The club employs six members of childcare staff; of these, four hold appropriate qualifications at level 2 or 3. It opens each weekday from 3pm to 6pm during term time and from 8am to 6pm during school holidays.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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