

Complaint about childcare provision

250093/C341426

Date: 05/04/2018

Summary of complaint

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 9 March 2018 we received concerns that this provider was not meeting some of these requirements. We have issued a notice of actions to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

Actions needed

take action to ensure that issues identified in written risk assessments are addressed on a daily basis, this is with specific regard to windows being secured by 16 March 2018

The provider confirmed in writing that action has been taken to fit restrictors to all windows.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted