

1225136

Cambian Childcare Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care and accommodation for four young people who may have emotional and/or behavioural difficulties. The home is privately owned and managed.

Inspection date: 27 February 2018

This monitoring visit

An interim inspection was carried out on 30 January 2018. The home was judged to have declined in effectiveness, and concerns were identified in relation to the protection of young people from harm and care planning.

As the shortfalls identified had potential to undermine young people's safety and well-being, two compliance notices were served.

An unannounced monitoring visit was carried out on 27 February 2018 to monitor compliance with the notices. Evidence was available to confirm that the requirements in the notices have been suitably addressed.

The provider has voluntarily ceased admissions to the home to enable managers and staff to make the necessary improvements.

Improvements have been made to young people's risk management plans. These now contain clearer guidance for staff and are updated in a more effective way. This helps to ensure that staff are aware of the actions that they must take to promote young people's safety and well-being.

Managers have taken steps to assist staff in understanding risk assessment and risk management processes. The induction programme for new staff has been updated to include guidance on risk management. Managers have worked with existing staff in both individual and group settings, to provide advice and guidance about managing risks and safeguarding young people.

Managers have taken steps to improve the way in which relationships between young people are supported. There has been a review of how the home manages the risks to young people of being bullied. An anti-bullying champion has been appointed and is working with both young people and staff, to increase their awareness of the area. The staff team has received updated training in managing bullying and further training is planned for the future.

Measures have been taken to enable young people to report bullying quickly and easily. Processes for recording bullying incidents have been improved, so as to enable managers to monitor incidents and actions taken by staff more effectively.

While no new young people have been admitted to the home since the last inspection, managers were able to demonstrate that the admissions process has been reviewed and improved. The assessment tool used to determine whether a young person's needs can be met and whether the young person would be a safe match with those already living at the home has been expanded. The assessment tool now prompts more detailed assessment and greater consideration of the risks relating to a prospective young person's care. Managers demonstrated that they were able to use the tool effectively by providing completed examples.

Ofsted is satisfied that sufficient measures have been taken to address the requirements raised in the compliance notices. No further enforcement action is being taken. Ofsted will continue to monitor the service to ensure that the improvements are sustained and embedded.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/01/2018	Interim	Declined in effectiveness
11/05/2017	Full	Good
12/10/2016	Full	Requires improvement

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>7: The children's views, wishes and feelings standard</p> <p>The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives.</p> <p>In particular, the standard in paragraph (1) requires the registered person to— ensure that each child— is enabled to provide feedback to, and raise issues with, a relevant person about the support and services that the child receives. (Regulation 7 (1)(a)(b)(c)(2)(b)(i))</p>	09/03/2018
<p>13: The leadership and management standard</p> <p>The leadership and management standard is that In order to meet the leadership and management standard the registered person must enable, inspire and lead a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(h))</p>	09/03/2018
<p>20: Restraint and deprivation of liberty</p> <p>Restraint in relation to a child must be necessary and proportionate. (Regulation 20 (2))</p>	09/03/2018
<p>35: Behaviour management policies and records</p> <p>The registered person must prepare and implement a policy ("the behaviour management policy") which sets out—</p>	09/03/2018

<p>how appropriate behaviour is to be promoted in the children’s home; and the measures of control, discipline and restraint which may be used in relation to children in the home. The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of any methods used or steps taken to avoid the need to use the measure; the effectiveness and any consequences of the use of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— (i) has spoken to the user about the measure. (Regulation 35 (1)(a)(b)(3)(a)(v)(vii)(b)(i))</p>	
<p>36: Children’s case records</p> <p>The registered person must maintain records (“case records”) for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c))</p>	09/03/2018
<p>40: Notification of a serious event</p> <p>4) The registered person must notify HMCI and each other relevant person without delay if— (a) a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; (b) an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; (e) there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(e))</p>	26/02/2018

Recommendations

- For children’s homes to be nurturing and supportive environments that meet the needs of their children, they will, in most cases, be homely, domestic environments. This relates specifically to completing all outstanding repairs and redecoration, where needed. (‘Guide to children’s homes regulations

including the quality standards', page 15, paragraph 3.9)

- When a child returns to the home after being missing from care or away from the home without permission, the responsible local authority must provide an opportunity for the child to have an independent return home interview. Homes should take account of information provided by such interviews when assessing risks and putting arrangements in place to protect each child. ('Guide to children's homes regulations including the quality standards', page 45, paragraph 9.30)
- Records of restraint must be kept and should enable the registered person and staff to review the use of control, discipline and restraint to identify effective practice and respond promptly where any issues or trends of concern emerge. The review should provide the opportunity for amending practice to ensure that it meets the needs of each child. ('Guide to children's homes regulations including the quality standards', page 49, paragraph 9.59)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1225136

Provision sub-type: Children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Cambian Group, 4th Floor Waterfront Building, Chancellors Road, Hammersmith Embankment, London W6 9RU

Responsible individual: Beverley Woods

Registered manager: Post vacant

Inspectors

Marie Cordingley, social care inspector

Mrs Forshaw, social care inspector

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