

Complaint about childcare provision

EY550143/C329759

Date: 29/03/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 23 October 2017 we received concerns that this provider was not meeting some of these requirements. We conducted a visit to discuss concerns. We found that the provider did not have robust risk assessments in place to ensure that the temporary portakabins used by children met safety requirements. We also found that sufficient action had not been taken to prevent unauthorised persons entering the front garden area. Following that visit, we issued a Notice to Improve. This is a notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

Ensure that the portakabins comply with planning requirements (where applicable) and meets health and safety legislation (including fire safety and hygiene requirements) by 2 November 2017

Ensure that a clear, emergency evacuation procedure is in place for the portakabins by 2 November 2017

Ensure that appropriate fire detection and control equipment (for example, fire alarms, smoke detectors, fire blankets and/or fire extinguishers) are in place. This is with specific regard to the portakabins by 2 November 2017

Ensure that fire exits in the portakabins are clearly identifiable, and ensure that any fire doors are free of obstruction and easily opened from the inside by 2 November 2017

Implement procedures for risk assessment so that hazards are identified and action is taken to reduce or remove the risk of harm to children. This is with specific regard to the portakabins and outdoor area by 2 November 2017

Ensure that risk assessments identify aspects of the environment that need to be checked on a regular basis, when and by whom those aspects will be checked, and how the risk will be removed or minimised by 2 November 2017

Ensure that steps are taken to prevent unauthorised persons entering the front garden area by 2 November 2017

Review organisation of space available to children during the lunchtime period to ensure that they can move freely and without obstruction whilst eating. This is with specific regard to space within the portakabins by 2 November 2017.

The provider has since taken action to meet requirements. We are satisfied with the provider's response so will not be taking any further action in relation to the matter.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted

