

1245565

Registered provider: Esland North Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home, operated by a private provider, is registered to provide care and accommodation for up to three children or young people who have emotional and/or behavioural difficulties, and learning disabilities.

Inspection date: 13 March 2018

Judgement at last inspection: outstanding

Date of last inspection: 25 July 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged outstanding at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

Young people continue to make excellent progress in all areas of their lives. Staff support them very well to ensure that their complex needs are met.

Staff place a strong emphasis on ensuring that young people have education in place. They work very closely with schools. This currently includes providing staff from the home to support one young person during lunch breaks in school. This imaginative practice is enabling the young person to maintain their place in education safely, pending the provision of additional staffing in the school. This provides the young person with the necessary emotional and practical support. It reflects the commitment of staff and managers to work flexibly and imaginatively with schools.

Staff and managers understand the complex needs of young people very well. They appreciate the need to form positive relationships with young people on admission and

to work at their pace. Young people clearly respond very well to such an approach and report high levels of happiness at the care and support they receive.

Staff support young people to visit and keep in contact with family members and other important people in their lives. This includes staff transporting young people to visits and inviting family members to visit young people in the home. Staff and managers consider the emotional impact that such visits can, and do, have on young people. They respond flexibly and sensitively to such arrangements. They work closely with placing social workers to ensure that young people's needs are met. They act as strong advocates for young people and challenge placing authorities in respect of any delays or concerns.

One young person said: 'I really like living in this home. We have lots of activities to do and I really like the staff and managers. They listen to me and I feel safe.'

Young people know how to raise any concerns they may have. Managers respond quickly to any complaints made and respond in a very timely manner. They fully consider the issues raised by young people and provide them with detailed responses as to the actions taken and outcomes. This leads to young people feeling valued and having a voice in their care.

Managers also consider and take into account the impact of new young people moving into the home. Two young people have moved on since the last inspection. One young person returned to their placing authority area, to semi-independent provision. This young person had made significant progress in their time living in this home. Staff and managers were commended by the local authority and other agencies for the work they did.

One young person's placement ended due to concerns about their behaviours and the negative impact on other young people. Notice was served, and a placement was found closer to the young person's family home area. Staff transported the young person to their new placement. This provided them with emotional support at a difficult time.

Staff had worked to support this young person with their education during this placement. The young person had a history of poor engagement, and staff were able to secure a suitable educational provision. Staff also consistently supported the young person in being able to visit their family members, at some considerable distance from the home.

Staff have recently undertaken training in relation to identity and sexuality issues. They recognised the need to increase their awareness and understanding of such issues. This has enabled them to provide excellent, imaginative and sensitive support to young people in their care.

No shortfalls were identified as a result of the last inspection and none were identified at this inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/07/2017	Full	Outstanding

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1245565

Provision sub-type: Children's home

Registered provider: Esland North Limited

Registered provider address: Esland Ltd, Suite 1, Riverside Business Centre, Foundry Lane, Milford, Belper, Derbyshire DE56 0RN

Responsible individual: Lyndsey Sim

Registered manager: Post vacant

Inspector

Tracy Murty, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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