

Complaint about childcare provision

EY235041/C339452

Date: 21/02/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 14 February we received concerns that this provider was not meeting some of these requirements. We have set the following actions.

Actions needed

Implement an effective risk assessment keep children safe whilst on outings by 1 March 2018

Ensure staff have an update to knowledge of safeguarding issues, especially with regards to the use of mobile phones when on outings by 1 March 2018

Ensure details of all committee members are notified to Ofsted so that suitability checks can be carried out by 1 March 2018. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted