

1159385

Registered provider: Cambian Childcare Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home registered to provide care and accommodation for up to four young people who have emotional and/or behavioural difficulties. The home specialises in caring for young people who are at risk of, or who have experienced, child sexual exploitation.

Inspection date: 27 February 2018

Judgement at last inspection: good

Date of last inspection: 27 July 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

At the last inspection in July 2017, three requirements and five recommendations were made. These have all been met. The registered manager ensures that young people's needs are met and they have access to the services and support that they require. If the registered manager cannot secure appropriate input for young people, he will consider the appropriateness of the placement. For example, when a young person moved into the home, it quickly became evident that the registered manager had not been provided with all of the information about the young person. As such, services that had agreed to work with the young person, including education and the clinical team, did not believe that they could meet the young person's needs. The registered manager has been proactive in arranging meetings to review the care provided to the young person.

The registered manager is effective in challenging others to ensure that young people achieve the best outcomes. A social worker told the inspector, 'They [the registered manager and staff] respectfully challenge. We do disagree, but they know the young person and they will positively challenge me.' The registered manager's ability to challenge others and question practice is evident throughout the home, and is a positive managerial quality that keeps the young people safe.

Staff have regular supervision, and the registered manager has recently started to ensure that he has monthly supervision to support him. The registered manager develops his staff well and encourages them to present information in staff meetings to further develop their skills.

Since the last inspection, the registered manager has ensured that young people's care plans remain individualised and up to date. Staff work with young people to meet the young people's individual needs and ensure that they make positive progress.

Young people are aware of how to make complaints, should they need to. A young person told the inspector, 'I know how to complain. I can speak to the manager.' Furthermore, young people have the opportunity to raise their concerns in a number of different ways, such as writing a letter, having discussions in young people's meetings and using an online system set up by the local authority.

Admissions and discharges to the home are effective and generally well planned. The registered manager is very clear about his responsibility to ensure that young people have positive experiences when they move in and out of the home. A social worker told the inspector, 'He could not have done more. He went above and beyond. He met with the parents and the young person.' The registered manager would not allow the young person's move to take place until the necessary work had been completed, despite pressure from senior managers to do so.

Young people remain safe living in this home. Physical interventions are minimal, and on the occasions that young people do go missing staff work collaboratively with the police to return young people to the safety of the home. Staff have a good understanding of the triggers for young people's behaviour. This helps them to manage risk effectively and keep young people safe.

Two young people are in full-time education and have good attendance. One young person who has recently moved to the home is not in education. The registered manager had secured an education placement for the young person prior to her move. However, the school later advised that they could not meet her needs. At the time of the inspection, the registered manager was liaising effectively with other professionals to resolve this issue.

The registered manager has a good oversight of the home. He regularly addresses any actions raised during independent reviews. His own monitoring systems are robust. They help him to ensure that the service continues to develop and that the young people receive the best possible care.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/07/2017	Full	Good
22/11/2016	Full	Requires improvement

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1159385

Provision sub-type: Children's home

Registered provider: Cambian Childcare Ltd

Registered provider address: Cambian Group, 4th Floor Waterfront Building,
Chancellors Road, Hammersmith Embankment, London W6 9RU

Responsible individual: Bethan Davies

Registered manager: Sean Bray

Inspector

Lisa O'Donovan, social care inspector

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