

Complaint about childcare provision

EY396254/C336937

Date: 12/03/2018

Summary of complaint

All early years providers must meet the legal requirements in the statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework—2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 19 January 2018 we received concerns that this provider was not meeting some of these requirements. We suspended the provider's registration because we believe children may be at risk of harm. The provider has a right to appeal to an independent external tribunal, the Health, Education and Social Care First-tier Tribunal. We are also taking steps to cancel the provider's registration. The provider has a right to object to our intention to take this step. On the 19 March 2018, we accepted the provider's request to resign the registration of this setting.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted