

1234243

Registered provider: Horizon Care And Education Group Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home may only provide care and accommodation for up to 3 children. The home may provide care and accommodation for children who have emotional and/or behavioural difficulties.

Inspection date: 22 February 2018

Judgement at last inspection: good

Date of last inspection: 19 September 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

The home continues to provide a good quality of care to young people, and there is evidence of improvement in some aspects of the service. However, further areas for development have been identified during this inspection, resulting in the sustained effectiveness judgement. These areas for development have not had an impact on the safety and well-being of young people.

All three young people are enrolled at a school. Although there are concerns about the level of attendance, effective action has been taken in relation to this and plans are in place to improve school attendance. A social worker said, 'Prior to the placement she had not been in school properly for approximately one year. She is, however, now enrolled. Up until the beginning of this month she was attending every day, which is a massive achievement.'

Two young people have moved into the home since the last inspection. Due to

unforeseen circumstances, they moved into the home within two weeks of each other. Although managers have done all that they can to minimise the impact of the new admissions on the existing resident, the quick change in group dynamics has caused some disruption to the progress that this young person was making. Her school has also noted the impact of the change on the young person.

Positive relationships, praise and incentive schemes promote good behaviour. Physical interventions are well managed. This is testament to the skills of the staff team in de-escalating challenging behaviours and helping young people to regulate their emotions.

The views of young people are fully considered. Staff respect and value young people. Young people's views are continually sought and young people feel listened to. Because of this, young people's confidence and self-esteem grows. One young person said, 'They do listen to us. They will ask us about things and get our views about what we want to happen.'

A therapeutic approach is fully embedded into practice. Clinical supervision is very effective for staff and management. This helps to ensure that the care young people receive is specific to their needs. A family member said, 'He is doing better than I thought he would. It seems a good home, staff are nice and friendly and nothing is too much trouble for them. He likes them and they seem to understand his needs.'

Risk-taking behaviours such as self-harm, violence and aggression reduce. Comprehensive packages of support, good partnership working and individual work undertaken by staff provide young people with a good level of help and protection.

Staff are fully debriefed following any significant incidents in the home. Incident logging and reporting is good quality. Thorough risk assessments promote young people's safety and protection. However, an inconsistency in a young person's risk assessment means that it is not clear how frequently this young person should be monitored in order to prevent self-injurious behaviours. This shortfall may have an impact on the young person's safety.

Frequent and well-planned key-working sessions assist young people to address the issues that affect them. A social worker said, 'The local authority are very impressed with the home. They are just great. The manager and staff go above and beyond to support the young people.'

The manager is a strong and dedicated leader who has a good understanding of the home's strengths and weaknesses. The manager knows the young people well and is fully committed to meeting their needs. A significant strength of the home is that staff reflect on their practice and learn from both positive and negative experiences. A member of staff said, 'Management are amazing. They are so supportive. I love working here.'

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/09/2017	Full	Good
06/12/2016	Full	Requires improvement
12/10/2016	Full	Inadequate

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>The standard in paragraph (1) requires the registered person to ensure—</p> <p>(b) that the home's day-to day- care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p> <p>In particular, ensure that young people's risk assessments are clear and that all staff are given clear and accurate details of risk and actions to take to minimise those risks.</p> <p>(Regulation 12 (2) (b))</p>	31/03/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it

meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1234243

Provision sub-type: Children's home

Registered provider: Horizon Care And Education Group Limited

Registered provider address: Venture House, Unit 12, Prospect Business Park
Longford Road, Cannock WS11 0LG

Responsible individual: Emma Green

Registered manager: Jacqueline Norbury

Inspector

Davinia Lawton, social care inspector

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