

Complaint about childcare provision

128506/C339415

Date: 17/02/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 08 February 2018 we received concerns that this provider was not meeting some of these requirements. We have served a Notice to improve. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed:

ensure reasonable steps are taken to ensure staff and children are not exposed to risks and determine where it is helpful to make some written risk assessments in relation to specific issues, to inform staff practice, and to demonstrate how risk is managed if asked by parents and/or carers or inspectors

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted