

Complaint about childcare provision

EY539492/C336140

Date: 03/03/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 10 January 2018, we received concerns that this provider was not meeting some of these requirements. We carried out a visit to the provider to check if they continued to meet the legal requirements. We visited the setting and issued a Notice to Improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed

have effective systems in place to ensure that all practitioners, and any other person who is likely to have regular contact with children are suitable, by 2 March 2018.

-tell all staff, including agency staff that they are expected to disclose any convictions, cautions, court orders, reprimands and warnings that may affect their suitability to work with children, by 2 March 2018.

We are satisfied with the action taken in respect of the Actions and that no further action is required. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted