

Complaint about childcare provision

EY304521/C339075

Date: 01/03/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the Early Years Foundation Stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 February 2018 we received information that raised concerns that this provider was not meeting some of these requirements.

We have issued a Notice of Action to Improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 9 March 2018.

3.14 Ensure that clear procedures are in place and appropriate action is taken to ensure the safety of the children if an employer becomes aware of relevant information that may lead to disqualification of an employee. Ensure that where the provider or child care worker is disqualified from registration they are not employed in connection with the early years provision.

3.16 Ensure that Ofsted is notified of any significant event which is likely to affect the suitability of any person is in regular contact with children on the premises where childcare is provided. The disqualification of an employee could be an instance of a significant event.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted