

1248773

Registered provider: Resilience North East Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private organisation and is registered for the care and accommodation of up to five children who have emotional and/or behavioural difficulties or learning disabilities

Inspection date: 24 January 2018

Judgement at last inspection: good

Date of last inspection: 15 August 2017

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

The home has been open for almost a year and it now feels homely and settled. The staff team have settled into the work well and the registered manager has provided strong leadership and is continuing to develop the service.

The children and young people who have lived at the home since the previous inspection or who have arrived more recently are all settled and are all making good progress. Staffing levels are high and the children and young people are closely supervised at all times. Staff have taken time to ensure that there are full assessments of each child and young person before they move in. they carry out a further full assessment of need within the first six weeks of placement. This ensures that each child or young person has their needs identified. The staff work hard to ensure every child or young person has a

personalised plan with goals and targets in place. The staff has a good understanding of disabilities and of challenging behaviour. They provide clear boundaries and expectations as well as a nurturing and attentive approach. One young person has made excellent progress with their significant health issues and another child has made extensive changes to their challenging behaviour. The progress with both of these children and young people is a result of consistent staff care practices. Staff have a good knowledge of a range of communication techniques and the inspector saw these being used and being effective.

The home is a very safe place for the children and young people and there have been no safeguarding issues at all in the period since the previous inspection. The staff do use physical interventions at times but these are appropriate and progress is being made to decrease both the length of time and the frequency of these.

The staff are working hard to ensure that the children and young people receive an appropriate education. They have worked closely with the staff at the school of one child. They have supported them to maintain excellent attendance and to maintain progress through a difficult period in their lives. A young person who is a school leaver is being provided with opportunities to learn independence skills and these are being built up to include a more educational content. This after a very long period of not having any formal education prior to this placement.

All of the children and young people are supported to have as much family contact as is appropriate and several of them have made progress with these relationships because of this support.

The registered manager has provided strong and effective leadership and management. She provides good levels of training for the staff and supports them well formally and informally. She is continuing to put considerable effort into developing the service and to developing the network of support from other agencies and other professionals. She has organised for a number of the children and young people to go out to specialist youth clubs and other specialist resources. She has good links with specialist health and psychological professions and uses these well when necessary.

There were no requirements or recommendations made at the previous inspection and none have been made at this one.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/08/2017	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1248773

Provision sub-type: Children's home

Registered provider: Resilience North East Limited

Registered provider address: Fellingate Care Centre, Fox Street, Felling, Gateshead NE10 0BD

Responsible individual: Debra Reine

Registered manager: Sandra Bullock

Inspector

Colin Imrie, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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